



Information to our packages

If you book a combination of travel services with ski passes at the Familienhotel Botenwirt, it is a package holiday according to the policy (EU) 2015/2302. Due to that, you can make use of the EU-rights for package holidays.

The Familienhotel Botenwirt takes the full responsibility for the delivery of the separate services of the packages. If one part of the package will not be available from the side of the company, the guest will get a refund for this part. The Familienhotel Botenwirt is not liable for the acts of the nature and if something happens by one's own fault.

Our partners for carrying through our packages:

Ski amadé GmbH
Prehauserplatz 3
5550 Radstadt
Tel.: +43 6452 202 02 0

Shuttleberg Flachauwinkl-Kleinarl
Walchauweg 276
5542 Flachau
Tel: +43 6418 275300

If you have any problems with the packages during your stay, you can contact the Familienhotel Botenwirt under following number: +43 6418 261 or one of our partners who are responsible for this part of the package.

Further information to the EU policy you will find [here](#).